

Mike Hanna 15 August 2013

Part B: Comments Report

This report contains responses to all open-ended questions. The report should be reviewed along with Part A: Self & Colleague Feedback Report.

© Edgumbe Group 2013

EDGECUMBE DOCTOR 360°

Domain 1: Knowledge, Skills and Performance

Peers

Prof Hanna demonstrates excellent clinical leadership in all aspects of patient care

Excellent and caring clinician. Also excellent manager and was an exceptional clinical director

Excellent leader and manager. Established effective systems of care.

Professor Hanna is an outstanding physician and colleague. I work with him both within the NHS and in the independent healthcare sector. He is highly intelligent, knowledgeable and a caring, compassionate doctor. I have discussed many cases with him and observed him interact with patients. He is an active contributor to our multidisciplinary case based discussions.

Support / Junior Colleagues

Has amazing clinical skills and acumen. Has correctly diagnosed patients that have been misdiagnosed for years.

Excellent clinician an colleague, manager, record keeper and opinion

Very supportive manager. Provides direction and advice but also allows freedom to get on and tackle tasks using your own initiative. Listens and considers your point of view which leads to an empowering and encouraging style of management.

Domain 2: Safety and Quality

Peers

Took governance issues very seriously as a clinical director and always puts patients first

Set up failsafe systems of care with appointment of strong effective care team.

Support / Junior Colleagues

Always keeps up to date with relevant literature and is willing to listen to another's point of view.

Excellent clinician an colleague, manager, record keeper and opinion

Personally I receive the right amount of supervision and feel that if I have issues that I cannot deal with, that I get appropriate and helpful support from Prof Hanna.

Domain 3: Communication, Partnership and Teamwork

Peers

Excellent leadership skills both a clinical director and institute director. Clearly adopts a listening manner and encourages consensual team leadership.

Support / Junior Colleagues

Prof Hanna provides excellent leadership to the Centre and is very instrumental in trying to encourage colleagues to participate and contribute to discussions and initiatives to improve the service.

Takes time to explain things to junior colleagues and is willing to listen. Has an awful lot of demands on his time and can be a bit stressed but not at the expense of patients.

Excellent clinician an colleague, manager, record keeper and opinion

Domain 4: Maintaining Trust

Peers

Very popular with patients as puts their interests clearly first at all times.

Support / Junior Colleagues

Excellent clinician and colleague, manager, record keeper and opinion

From the meetings I attend I would say that he treats all patients fairly and as individuals but I have never observed him in a clinical setting.

Professional integrity

Peers

Prof Hanna is one of the most respected neurologists of his generation to whom colleagues (myself included) would refer friends and family as the first choice across a wide range of neurological questions/conditions confident of excellent care and compassion.

Summary

Finally, what is the single most important recommendation you would make to help your colleague improve his/her performance?

Peers

Continue to meet regularly with colleagues to update them

Performance is excellent but he works too hard. Perhaps look to cut down on some of his many roles .

Try to be on time for meetings and appointments!

Support / Junior Colleagues

Excellent clinician an colleague

To take on less roles.

Continue to encourage input from staff and delegate projects/initiatives to improve the centre to team members.

EDGE CUMBE DOCTOR 360°

23 Berkeley Square, Clifton, Bristol, BS8 1HP

Tel: +44 (0)117 9258822

Fax: +44 (0)117 9257799

Email: support@edgecumbe.co.uk

Web: www.doctor360.co.uk